

My BBB Accreditation Works for ME!



Landscaper's Corner, Inc.

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BBB Accredited since January 2006

Landscaper's Corner owner Elaine Pence says when she opened her business in January of 2005, she was invited to join numerous local business organizations...but she knew that she had to be wise with her time and dollars and could not join all of them. On the top of her list of invitations to accept was Better Business Bureau Accreditation.

"I've always been aware of the BBB, even as a young girl," Pence says. "People know they can turn to the BBB for help with a problem, and they can also turn there to find reputable businesses they can trust. I have received numerous customer referrals from people checking on me through the BBB's website or Accredited Business Directory." Pence even tells other small landscaping businesses who shop with her all about BBB Accreditation and that they should seek an invitation to join the BBB.

"It's very important for consumers to pay attention to the BBB's services and message," says Pence. This is especially valuable in recent tough economic times. "More people are investing in their homes and doing it themselves. They come see us for advice and supplies for landscaping with decorative stone and gravel, our high quality mulch, natural stone. We have a friendly atmosphere, and people needing help can just about always find me because I'm almost ALWAYS here!" she says.

"We also offer delivery, and fair prices on real quality products. We are an active contributor to many community causes. And our BBB Accreditation shows that we are established in the community and care about customer service."

Pence believes in treating customers how she would like to be treated. "Ethics is lacking in some areas of business, especially in the 'fly-by-night' companies that come through and take customers' money and run. That's why it's important to show our commitment to ethics through BBB Accreditation."

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