

My BBB Accreditation Works for ME!

Comfort Air Heating & Cooling, Inc.

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www.comfortairky.com

LIC. #M00862

BBB Accredited since May 2006



Michael and Valerie Teasley have been in the business of selling "comfort" since 2003. Teasley began Comfort Air Heating and Cooling, Inc. after splitting off on his own from another heating and air business. He sought out an invitation to become BBB Accredited "because it gives customers the comfort of knowing I am a reputable company."

"I wanted people to know that my business is legitimate and ethical," Teasley says. "With BBB Accreditation, you must agree to resolve customer issues, and the public knows that. I knew it was important to belong to the BBB. In this business there are many fly-by-night operations...BBB Accreditation separates me from unscrupulous contractors."

Teasley has 25 years of experience in the heating and cooling industry. "We don't just sell air conditioners and furnaces...we sell comfort," he says. "We guarantee our work. We are a member of the Comfort Institute and a Dave Lennox Premier dealer. I spend a lot of money sending my workers to training sessions and schools so that we can be up on the latest technologies. When customers complain of high energy bills and are looking for help, we not only look at their units, but the whole house. We can help them locate duct leakage and house leaks that may be causing their units to work harder and help mitigate those problems."

"It's important my customers know that we are BBB Accredited. I've noticed the BBB have been advertising on billboards to let people know about ethical businesses," Teasley says. "I like the benefits of BBB Accreditation. The monthly newsletter with the latest scam alerts and other information is useful. Customer referrals from the BBB are important. Customers put trust in using BBB Accredited Businesses."

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